

## > Spare part service



- > Each piece of the test equipment is labelled. In case of enquiry they can be identified immediately.
- > The availability of spare parts is guaranteed through a spare part storage and a quick reacting logistics department.
- > Obsolescence management throughout the entire product life cycle

### PROACTIVE SPARE PART PACKAGE

- > Purchase of critical parts in advance
- > Contains consumables and parts with long delivery times
- > Proactive measures to minimize down times
- > Individual compilation for each test system
- > Prerequisite for the effective use of 24/7 support

### CLEARING

> **Contact:** support@test-fuchs.com

> **Shipping and installation of spare parts:**

Spare parts are shipped to the customer and the customer installs them.  
TEST-FUCHS technicians go to the customer's premises and install the spare parts there.  
The test system is sent to a TEST-FUCHS service location and TEST-FUCHS installs the spare parts.

> **Contracts:**

Maintenance contract  
Service on demand