## SPARE PART SERVICE

Every single item inside our test equipment is labeled so it can be identified immediately. The unique S/N allows fast reaction. The avail-

ability of spare parts is guaranteed through a large spare part storage. The spare parts are dispatched by our logistics department quickly.

Our customers also profit from an **obsolescence management** throughout the entire product life cycle.

## **SHIPPING AND INSTALLATION OF SPARE PARTS**

We offer variants of spare parts service. Either the substitute is shipped and installed by local technicians.

Alternatively TEST-FUCHS technicians go to your premises and install the spare parts.

The test system is sent to a TEST-FUCHS service location and TEST-FUCHS installs the spare parts.

**Contracts**: maintenance contract | service on demand

Contact: support@test-fuchs.com

## **PROACTIVE SPARE PART PACKAGE**

- > Purchase of relevant parts in advance
- > Contains consumables and parts with long delivery times
- > Minimize down times
- > Individual compilation for each test system
- > Prerequisite for the effective use of 24/7 support
- > Increase productivity
- > On customer request a customer specific online shop can be created which provides spare parts for uncomplicated ordering to the respective customers.

