

> Technical support



- > TEST-FUCHS support teams at our locations deal and coordinate our customer's support requests
- > TEST-FUCHS specialists from our design, production and workshop departments are integrated actively in the solutions of the problems
- > Remote support accelerates the trouble analysis and repair of failures without losing precious time.
- > Maintenance team for repairs and calibrations at the TEST-FUCHS headquarters
- > Maintenance team for repairs especially for service at the customer's locations

SCOPE OF SERVICES

> **Remote support:**

Logfiles and adjustments of the test system are analysed via remote connection. Together with the customer we work on the fault localisation and fault correction.

> **Maintenance at TEST-FUCHS:**

Mobile test systems are sent to the TEST-FUCHS headquarters for trouble shooting and/or repair .

> **Maintenance on site:**

Specialists check and repair at the customer's location, also using the remote support from TEST-FUCHS.

CLEARANCE

> **Contact:**

support@test-fuchs.com

> **Contracts:**

Maintenance contract
Support time package
Service on demand