

# TECHNICAL SERVICE

## YOUR ADVANTAGES

- > **Remote service**  
troubleshoot and solve via remote connection - minimize potential downtimes
- > **Maintenance at TEST-FUCHS**  
benefit from the excellent facilities of the TEST-FUCHS locations
- > **Maintenance on site**  
profit from the expertise and speed of our service technicians located all around the world

TEST-FUCHS service teams are located all around the world to manage and coordinate your service requests. We can provide various maintenance teams for repairs who can be sent quickly to your locations for service, support and repairs. We also cooperate with expert service partners worldwide to provide the

quickest service possible.

Our maintenance teams for repairs and calibrations at the TEST-FUCHS headquarters take care of any arising issue.

At TEST-FUCHS headquarters specialists from all our departments are actively involved in finding a solution.

The remote service accelerates trouble analysis and repair of failures without losing precious time.

## SCOPE OF SERVICES

### Remote service

Settings and logfiles of the test system are analyzed via remote connection. Together with the customer we work on error detection and fault correction.

### Maintenance at TEST-FUCHS

Mobile test systems can be sent to the TEST-FUCHS headquarters for trouble shooting and/or repair.

### Maintenance on site

Experts check and repair at the customer's location, also using and profiting from the TEST-FUCHS remote service.



**Contracts:** maintenance contract  
service on demand  
**Contact:** [support@test-fuchs.com](mailto:support@test-fuchs.com)